

# Bamboo Buyers Guide Checklist

Not all bamboo floors are created equal, so we have put together a few questions to help you compare apples with apples.

## Product Questions

Bamboozle Other

- |   |                                     |                          |
|---|-------------------------------------|--------------------------|
| 1. Has the company continuously developed boards ideally suited to WA conditions?                                       | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| 2. Do you receive a written company warranty; not a factory warranty?   | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| 3. Are all the boards cross-laminated for maximum durability and stability?   | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| 4. Can the boards be sanded and polished multiple times?  | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| 5. Can they customise and guarantee colour?   | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| 6. Do they use European low emission glues and coatings for a safer home?   | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| 7. Have the boards been treated for insect and fungal prevention?   | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| 8. Have they carried out scientific testing on all their products and can they provide hardness tests for each product? | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| 9. Does the company have a complete range of colour matched accessories – stair treads, handrails, skirting etc?        | <input checked="" type="checkbox"/> | <input type="checkbox"/> |

## Installation Questions

- |   |                                     |                          |
|---|-------------------------------------|--------------------------|
| 1. Are all installers qualified, professional tradesmen experienced with bamboo?  | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| 2. Is every floor installed in the same predictable way, in accordance with tested and quality assured company policy and procedures? | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| 3. Are all installers required to undergo initial and ongoing comprehensive bamboo floor laying training?                             | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| 4. Is the installation being supervised by an experienced site supervisor?  | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| 5. To ensure high quality installation, does the company do a thorough site assessment, including moisture and level checks?          | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| 6. Do they provide an installation warranty?  | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| 7. Are the installers rated by customer feedback?   | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| 8. Do they recommend and co-ordinate with other trades to ensure efficient installation timing?                                       | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| 9. Is stock available at short notice?  | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| 10. Is all rubbish removed from site?   | <input checked="" type="checkbox"/> | <input type="checkbox"/> |

## Company Questions

- |  |                                     |                          |
|--|-------------------------------------|--------------------------|
| 1. Do they have a big display of bamboo flooring?  | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| 2. Do they offer a complete installation package?  | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| 3. Do they control the entire process from manufacturing right through to servicing the fully installed floor years later? | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| 4. Does the company have a quality assurance department?   | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| 5. Does the company invest in research and development to constantly improve the product?                                  | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| 6. Can they produce hundreds of customer survey results that rate the company's performance?                               | <input checked="" type="checkbox"/> | <input type="checkbox"/> |